LISTING OF THE CLAIMS

The following listing, if entered, replaces all prior versions of the claims in the present application.

1. (Canceled)

2. (**Currently Amended**) An apparatus for communicating using a communication channel of one or more media-specific communication channels comprising:

    a configurable communication server <u>comprising memory storing instructions, executable by a processor of the communication server, the instructions</u> configured to

    communicate~~, in a media-independent manner, via~~ <u>with</u> said communication channel of said one or more media-specific communication channels ~~of one or more vendors using~~ <u>via</u> a corresponding channel driver ~~associated with each communication channel~~ <u>of one or more channel drivers</u>, wherein

        <u>said communication channel is coupled to said configurable communication server via said corresponding channel driver,</u>

        <u>said communicating is agnostic of a media type of said communication channel,</u>

        <u>said communication channel is associated with one or more vendors,</u>

        each <u>of said one or more</u> vendor<u>s</u> of said communication channel ~~of said one or more communication channels~~ provides a channel driver implementation for [[a]] <u>said</u> corresponding channel driver associated with said communication channel, ~~and~~

        ~~wherein~~ said channel driver implementation is configured according to a common communication application

program interface to allow the **configurable** communication server to communicate ~~via~~ **with** said communication channel independently of [[a]] **said** media type of and vendor-dependent communication protocols for said communication channel, **and**

said corresponding channel driver is implemented apart from said configurable communication server and coupled to said configurable communication server,

access information regarding a type of communication that uses the communication channel,

determine a command to issue to the communication channel to cause an outgoing communication to be sent if the type of communication is outgoing, and

determine an event response to perform in response to an event if the type of communication is incoming, wherein

the information is accessed from a memory storing data corresponding to a configuration of the communication channel; and

a web browser-based media-independent user interface comprising a first user interface object configured to provide a notification of the event received from the communication channel, and wherein

said user interface displays a single, web browser-based toolbar providing a visual depiction of all options available to a user to participate in said outgoing or incoming communications.

3. – 4. (Canceled).

5.   (Previously Presented) The apparatus of claim 2 further comprising:

a database comprising an event record, wherein

the event record comprises the information regarding the event.

6.   (**Currently Amended**) The apparatus of claim 5 wherein
the configurable communication server is further configured ~~by performing~~ <u>to</u>
<u>perform</u> one of

adding the event record to the database,

modifying the event record in the database, and

deleting the event record from the database.

7.   (Previously Presented) The apparatus of claim 5 further comprising:
at least one event handler, wherein

the event record comprises a name of one event handler of the at least one
event handler for handling the event, and

the configurable communication server is further configured to use the one
event handler named in the event record for handling the event.

8.   (Previously Presented) The apparatus of claim 5, wherein
the database further comprises an event response record associated with the event
record, and

the configurable communication server is further configured to determine the
event response by accessing the event response record associated with the
event record.

9.   (Previously Presented) The apparatus of claim 2, wherein
the information regarding the event further comprises information regarding the
event response, and

the configurable communication server is further configured to perform the event
response.

10.   (Canceled)

11.   (**Currently Amended**) The apparatus of claim 2 further comprising:
the configurable communication server coupled to the <u>**corresponding**</u> channel
driver such that the configurable communication server receives the event
from the communication channel via the <u>**corresponding**</u> channel driver.

12.   (Canceled)

13.   (Previously Presented) The apparatus of claim 2 further comprising:
said user interface comprising a second user interface object capable of being
        activated; and
the configurable communication server further configured to send the outgoing
        communication to the communication channel when the second user
        interface object is activated.

14.   (Previously Presented) The apparatus of claim 2 further comprising:
the configurable communication server further configured to send the outgoing
        communication by issuing the command to the communication channel.

15.   (**Currently Amended**) A method for communicating comprising:
receiving an event ~~in a media-independent manner~~ from a media-specific
        communication channel of a plurality of media-specific communication
        channels ~~of one or more vendors~~ via a corresponding channel driver
        ~~associated with said media-specific communication channel~~ <u>of a</u>
        <u>plurality of channel drivers</u>, wherein
            <u>said media-specific communication channel is coupled to a</u>
                <u>communication server via said corresponding channel driver,</u>
            <u>the receiving is agnostic of a media type of said media-specific</u>
                <u>communication channel,</u>
            <u>said media-specific communication channel is associated with one or</u>
                <u>more vendors,</u>
        each <u>of said one or more</u> vendor<u>s</u> of said media-specific communication
                channel provides a channel driver implementation for [[a]] <u>said</u>
                corresponding channel driver associated with said media-specific
                communication channel, ~~and~~
        ~~wherein~~ said channel driver implementation is configured according to a
                common communication application program interface common to
                each of the corresponding channel drivers that facilitates reception
                of said event ~~in said media-independent manner~~ <u>independently</u>

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of said media type of and vendor-dependent communication
protocols for said media-specific communication channel, and
said corresponding channel driver is implemented apart from said
communication server and coupled to said communication
server;

determining an event response by accessing information regarding the event,
wherein

the information is accessed from a memory storing data corresponding to a
configuration of the **media-specific** communication channel; and

performing the event response by providing a notification of the event via a web
browser-based media-independent user interface, wherein

the user interface comprises a first user interface object to provide the
notification of the event, and

wherein said user interface displays a single, web browser-based toolbar
providing a visual depiction of all options available to a user to
participate in performing the event response,

wherein event reception and response are performed via said media-
specific communication channel independently of a media type of
and vendor-dependent communication protocols for said media-
specific communication channel.

16.   (Previously Presented) The method of claim 15 wherein the determining
the event response comprises:

accessing a database to determine the event response.

17.   (Canceled)

18.   (Previously Presented) The method of claim 15 further comprising:

receiving notification of an activation of a second user interface object of said
user interface, the second user interface object being associated with a
command; and

issuing the command to the communication channel.

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19.   (Previously Presented) The method of claim 15 further comprising:
receiving a notification of an activation of said first user interface object of said
        user interface, the first user interface object being associated with the
        event.

20.   (Canceled)

21.   (**Currently Amended**) A computer system comprising:
a storage system configured to store computer instructions and data**, executable
        by a processor of a configurable communication server**;
a processing system coupled to the storage system and configured to
        communicate using a media-specific communication channel of one or
        more media-specific communication channels, wherein
        the processing system comprises [[a]] **the** configurable communication
                server configured to
                        communicate~~, in a media-independent manner, via~~ **with said
                        media-specific communication channel of** said one or
                        more media-specific communication channels ~~of one or
                        more vendors using~~ **via** a corresponding channel driver
                        ~~associated with each communication channel~~ **of one or
                        more channel drivers**, wherein
                        **said media-specific communication channel is coupled
                                to said configurable communication server via
                                said corresponding channel driver,**
                        **said communicating is agnostic of a media type of said
                                media-specific communication channel,**
                        **said media-specific communication channel is
                                associated with one or more vendors,**
                        each **of said one or more** vendor~~s~~ of said **media-specific**
                                communication channel ~~of said one or more
                                communication channels~~ provides a channel driver
                                implementation for [[a]] **said** corresponding

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channel driver associated with said **media-specific**
communication channel, ~~and~~

~~wherein~~ said channel driver implementation is configured
according to a common communication application
program interface to allow the **configurable**
communication server to communicate ~~via~~ **with**
said **media-specific** communication channel
independently of **[[a]]** **said** media type of and
vendor-dependent communication protocols for said
media-specific communication channel, **and**
said corresponding channel driver is implemented apart
from said configurable communication server
and coupled to said configurable communication
server,

access information regarding a type of communication that uses
the **media-specific** communication channel,

determine a command to issue to the **media-specific**
communication channel to cause an outgoing
communication to be sent if the type of communication is
outgoing, and

determine an event response to perform in response to an event if
the type of communication is incoming, wherein
the information is accessed from a first data stored in the
storage system, the first data corresponding to a
configuration of the **media-specific** communication
channel**[[,]]**; and

~~the computer instructions and data corresponding to the configurable~~
~~communication server; and~~

a web browser-based media-independent user interface comprising a first user
interface object configured to provide a notification of the event received
from the **media-specific** communication channel **on a display coupled to**
the processing system, ~~and~~ wherein

said user interface displays a single, web browser-based toolbar
providing a visual depiction of all options available to user
to participate in said outgoing or incoming
communications, and the computer instructions and data
further corresponding to the user interface.

22. – 23.   (Canceled)

24.   (Previously Presented) The computer system of claim 21 wherein the
storage system further comprises:

a database comprising an event record, wherein the event record comprises the
information regarding the event.

25.   (**Currently Amended**) The computer system of claim 24 wherein
the configurable communication server is further configured ~~by performing~~ <u>to</u>
<u>perform</u> one of

adding the event record to the database,

modifying the event record in the database, and

deleting the event record from the database.

26.   (Previously Presented) The computer system of claim 24 wherein the
processing system further comprises:

at least one event handler, wherein

the event record comprises a name of one event handler of the at least one
event handler for handling the event,

the configurable communication server is further configured to use the one
event handler named in the event record for handling the event;
and

the computer instructions and data further correspond to the at least one
event handler.

27.   (Previously Presented) The computer system of claim 24, wherein

the information regarding the event further comprises information regarding the
event response, and

the configurable communication server is further configured to perform the event
response.

28.   (Previously Presented) The computer system of claim 24, wherein

the database further comprises an event response record associated with the event
record, and

the configurable communication server is further configured to determine the
event response by accessing the event response record associated with the
event record.

29.   (Canceled)

30.   (**Currently Amended**) The computer system of claim 21 further
comprising:

the configurable communication server coupled to the **corresponding** channel
driver such that the configurable communication server receives the event
from the **media-specific** communication channel via the **corresponding**
channel driver.

31.   (Canceled)

32.   (**Currently Amended**) The computer system of claim 21 further
comprising:

said user interface comprising a second user interface object capable of being
activated; and

the configurable communication server further configured to send the outgoing
communication to the **media-specific** communication channel when the
second user interface object is activated.

33. (**Currently Amended**) The computer system of claim 32 further comprising:

the configurable communication server further configured to send the outgoing communication by issuing the command to the **media-specific** communication channel.

34. (**Currently Amended**) A computer**-readable storage medium storing instructions executable by a processor of a communication server, said instructions** ~~program product for communicating~~ comprising:

a first set of instructions, executable **[[by]]** **the** a processor, configured to effectuate

communication ~~in a media-independent manner via~~ **with** a communication channel of one or more media-specific communication channels ~~of one or more vendors using~~ **via** a corresponding channel driver ~~associated with each communication channel~~ **of one or more channel drivers**, wherein

said communication channel is coupled to said communication server via said corresponding channel driver,

said communicating is agnostic of a media type of said communication channel,

said communication channel is associated with one or more vendors,

each **of said one or more** vendor**s** of said communication channel ~~of said one or more communication channels~~ provides a channel driver implementation for **[[a]]** **said** corresponding channel driver associated with said communication channel, ~~and~~

~~wherein~~ said channel driver implementation is configured according to a common communication application program interface to allow the communication server to communicate ~~via~~ **with** said communication channel independently of **[[a]]** **said** media type of and vendor-

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dependent communication protocols for said communication channel, **and**

said corresponding channel driver is implemented apart from said communication server and coupled to said communication server,

a second set of instructions, executable by the processor, configured to access information regarding a type of communication that uses the communication channel, wherein

the information is accessed from a memory storing data corresponding to a configuration of the communication channel;

a third set of instructions, executable by the processor, configured to determine a command to issue to the communication channel to cause an outgoing communication to be sent if the type of communication is outgoing;

a fourth set of instructions, executable by the processor, configured to determine an event response to perform in response to an event if the type of communication is incoming;

a fifth set of instructions, executable by the processor, configured to provide a web browser-based media-independent user interface comprising a first user interface object configured to provide a notification of the event received from the communication channel, and wherein

said user interface displays a single, web browser-based toolbar providing a visual depiction of all options available to a user to participate in said outgoing or incoming communications; **and**

~~a computer-readable medium that stores the instructions~~.

35. – 36. (Canceled)

37. (**Currently Amended**) The computer-**readable storage medium** ~~program product~~ of claim 34 further comprising:

a database comprising an event record, wherein the event record comprises the information regarding the event; and

the computer-readable **storage** medium stores the database.

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38. (**Currently Amended**) The computer~~-readable storage medium~~ ~~program product~~ of claim 37, further comprising:

a sixth set of instructions, executable by the processor, configured to perform one
of

adding the event record to the database,

modifying the event record in the database, and

deleting the event record from the database.

39. (**Currently Amended**) The computer~~-readable storage medium~~ ~~program product~~ of claim 37 further comprising:

at least one event handler, wherein

the event record comprises a name of one event handler of the at least one
event handler for handling the event;

a sixth set of instructions, executable by the processor, configured to use the one
event handler named in the event record for handling the event; and

the computer-readable **storage** medium further stores the at least one event
handler.

40. (**Currently Amended**) The computer~~-readable storage medium~~ ~~program product~~ of claim 37, wherein

the database further comprises an event response record associated with the event
record, and

a sixth set of instructions, executable by the processor, configured to determine
the event response by accessing the event response record associated with
the event record.

41. (**Currently Amended**) The computer~~-readable storage medium~~ ~~program product~~ of claim 34, wherein

the information regarding the event further comprises information regarding the
event response, and

wherein the computer~~-readable storage medium~~ ~~program product~~

further comprises:

a sixth set of instructions, executable by the processor, configured
to perform the event response.

42.   (**Currently Amended**) The computer~~-~~**readable storage medium**
~~program product~~ of claim 34**, wherein** ~~further comprising:~~
said **corresponding** channel driver **is** configured to communicate with the
communication channel.

43.   (**Currently Amended**) The computer~~-~~**readable storage medium**
~~program product~~ of claim 42, further comprising:
a sixth set of instructions, executable by the processor, configured to receive the
event from the communication channel via the **corresponding** channel
driver.

44.   (Canceled)

45.   (**Currently Amended**) The computer~~-~~**readable storage medium**
~~program product~~ of claim 34 further comprising:
a sixth set of instructions, executable by the processor, configured to provide said
user interface comprising a second user interface object capable of being
activated; and
a seventh set of instructions, executable by the processor, configured to send the
outgoing communication to the communication channel when the second
user interface object is activated.

46.   (**Currently Amended**) The computer~~-~~**readable storage medium**
~~program product~~ of claim 45, further comprising:
an eighth set of instructions, executable by the processor, configured to issue the
command to the communication channel.

47.   (**Canceled**)

48.   (Canceled)

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49-50. (**Canceled**)

51.   (Canceled)

52-53. (**Canceled**)

54.   (**Currently Amended**) The apparatus of Claim 2, wherein the memory storing data corresponding to the configuration of the **media-specific** communication channel is a database.

55.   (**Currently Amended**) The apparatus of Claim 54 wherein the database comprises one or more of:

information regarding the **corresponding** channel driver associated with the **media-specific** communication channel;

a media type associated with the **media-specific** communication channel;

a media string used by the configurable communication server at run time to invoke a media service for the **corresponding** channel driver;

one or more channel driver parameters; and

a default value for each of the one or more channel driver parameters.

56.   (**Currently Amended**) The apparatus of Claim 2, wherein said ~~media-specific~~ communication channel relates to one of the following media types:

telephone; e-mail; fax; web collaboration; the Internet call-me-now; the Internet call-me-later; web chat; wireless access protocol; paging; and a short messaging service.

57.   (Previously Presented) The method of Claim 15, wherein said media-specific communication channel relates to one of the following media types:

telephone; e-mail; fax; web collaboration; the Internet call-me-now; the Internet call-me-later; web chat; wireless access protocol; paging; and a short messaging service.

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58.   (Previously Presented) The computer system of Claim 21, wherein said media-specific communication channel relates to one of the following media types:

> telephone; e-mail; fax; web collaboration; the Internet call-me-now; the Internet call-me-later; web chat; wireless access protocol; paging; and a short messaging service.

59.   (**Currently Amended**) The computer **-readable storage medium** ~~program product~~ of Claim 34, wherein said ~~media-specific~~ communication channel relates to one of the following media types:

> telephone; e-mail; fax; web collaboration; the Internet call-me-now; the Internet call-me-later; web chat; wireless access protocol; paging; and a short messaging service.

60.   (**Canceled**)